Speak with a live Customer Service Rep
1-800-263-2387
+1-905-851-2826
Live coverage Mon-Fri 8:00-7:00 ET

Speak with your local Egan Manufacturer’s Rep
Egan Visual has a network of professional sales representatives covering every major market in the US and Canada. Contact Egan Customer Service to have a Sales Rep contact you. Personal visits and site consultations may be available.

Email a Customer Service Rep or Sales Team Member
customerservice@egan.com
sales@egan.com

Receive Egan Updates
Subscribe to Egan News & Product Bulletins: email “Subscribe” to marketing@egan.com

Egan Website
Retrieve complete and up-to-date information online:
- Latest Specifications
- New Features
- What’s New
- Resources: Installation Guides, LEED Data Sheets, GREENGUARD® Certificates, Videos

Connect with Egan

Browse galleries, images and virtual showrooms
www.pinterest.com/eganvisual

Follow Egan on Twitter
www.twitter.com/eganvisual

Watch videos on YouTube
www.youtube.com/eganvisual

Be a friend of Egan on Facebook
www.facebook.com/egan.visual

Follow Egan on Instagram
@eganvisualinc

Additional Online Industry Presence

myresourcelibrary.com
abrijit.com
caboodlelibrary.com
kisp.com/kits

Egan Visual
Contracts and Buying Groups

Government Contracts
Egan is participating as a vendor on many government procurement contracts and market-specific buying groups (such as Healthcare, or Education). Below are some of the contracts Egan is an official vendor for. For most up to date list, please visit www.egan.com.

- GSA
- State of Alabama
- State of Florida
- State of Georgia
- State of New York
- State of Pennsylvania
- State of South Carolina

Egan & INDEAL
Egan is a proud vendor for INDEAL, a buying and marketing organization designed specifically for Contract Office Furniture Dealers. To learn more, visit www.indeal.org.
Egan gives you the freedom to resolve any number of complex project requirements with sophisticated visual presentation products, space dividers for privacy and collaboration as well as lecterns, cabinetry, acoustic wall and ceiling panels. Why not put our team to work for you when making important choices? Egan Project Registration gives you a quick and easy way to call attention to your project.

Who can register a project with the factory?

Egan Project Registration is open to all of our customers and channel partners. This includes end users, facilities managers, designers, architects, dealer sales reps, project managers and anyone else who may wish to register an existing or upcoming project with Egan Visual.

Why should I register my projects with Egan?

The End User is assured best value when our team of experts is given the opportunity to facilitate the decision making process. The Dealer enjoys dedicated project support and a smaller workload, and the Designer is assured that the right product will be specified for the look and function that the space requires.

How do I register my project?

Simply click on the Support tab at www.egan.com and navigate to the Project Registration box to begin registering your project. It takes only a moment!

What is involved in having a project registered?

When a project is registered with Egan, your needs are communicated directly to our factory sales team. This ensures that your project is prioritized at the factory level and a host of Egan resources is brought to bear.

When is the right time to register and let Egan know about my project?

Register early – or register late. Just register. Our team promises to rally to provide Egan product solution consultation, quoting support, samples and even custom mock-ups when your project warrants. The sooner we are brought into the conversation, the more we can do to help.

We look forward to hearing from you!
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How To Use This Guide

Step 1
Look for the tabs along the right side of the book to locate the product family.

Step 2
Use the dividing page for assistance in choosing the right product. Go to the product page.

Step 3
Make an informed decision: take a look at various page elements to select and specify your final product.

Step 4
Email Customer Service at orders@egan.com to order product. See page 156 for examples of PO requirements.
Product Options and Features

- **Custom Stain**: Match your existing stain. See page 11
- **Custom Color**: Available. See page 12
- **Custom Response**: Need to change something just for you? See page 14
- ***Instant Ship**: Identified as codes and prices in RED. See page 8
- **Custom Color Plus**: Custom Color in volume. A discount may apply. See page 12
- **EganGrip Compatible**: EganGrip goes great with this product. See page 138
- **Egan Versa Presentation Surface™ (EVS)**: Available on these products. See page 9
- **Customer’s Own Art**: Customer’s Own Art. See page 12
- **Customer’s Own Panel**: Customer’s Own Panel. See page 12
- **ADA Compliant**: This product complies with the ‘Americans with Disabilities Act’. See page 11
- **EcoTack**: Egan EcoTack is available on these products. See page 10
- **Custom Shape**: Custom Shape is available on these products. See page 14
- **Watch Video**: Watch videos on www.youtube.com/eganvisual
- **Customer’s Own Material**: Customer’s Own Material. See page 11
- **Freight Included**: Freight Included. See page 8

Egan Visual has been certified to have established, documented, implemented, and maintains a Quality Management System as well as an Environmental Management System, which are registered to the ISO9001:2008 and ISO14001:2004 standards respectively. Copies of these certifications required to support your project documentation are available online at [www.egan.com](http://www.egan.com).

**GREENGUARD Certification**

Egan promotes global sustainability, environmental health, and safety. Our products have low chemical emissions, preserving the quality of the air in which the products are used. GREENGUARD conducts strict chemical emissions tests, and certifies products that meet healthy interior standards.

Download your copy of Egan product GREENGUARD Certificates at [www.egan.com](http://www.egan.com).
Egan Versa Presentation Surface (EVS™)

Egan Versa Presentation Surface (EVS™) is an Egan exclusive patented-technology presentation surface introduced in 2002. It is a unique invention that distinguishes Egan products from the rest in the presentation furniture industry. EVS has inspired the creation of various whiteboard and projection screen product offerings. It is the unique tool for generating, capturing and presenting ideas. This technology surface enhances communication by supporting whiteboard brainstorms as well as data projection of popular presentation formats.

The matte-white finish reduces glare from ambient light in office environments. Glare can cause a reduction in character-to-background contrast, reducing the legibility of screen characters, which at the extreme can cause the contents of the whiteboard to become unrecognizable. Because this only affects viewing at eye level and from only parts of the room, many whiteboard users are not even aware of this major shortcoming! To overcome glare, whiteboard readers will often squint or move about to minimize the effect. EVS solves that problem.

EVS provides a matte-white surface with an incredibly low-gloss factor that is guaranteed-to-clean. The unique surface provides a comfortable 160° viewing angle of your projected image. That means you get a crisp, clear view from almost any angle in the room, without dimming the lights.

When mounted on steel, EVS accepts magnetic accessories. Versatility is also found in EVS’ configurability. EVS is available in a variety of large and small format applications, can be applied on almost any even surface, and can be specified in a variety of sizes and shapes. Apply EganINK™ graphics, and let the sky be your limit! EVS is guaranteed-to-clean for 10 years.

Built to handle the toughest environments:
- Never ghosts
- Removes sharpie
- Professional grade performance

EVS’ smooth matte surface is easy on the eyes:
- Reduces glare from ambient light
- Ideal for projection
- 160° viewing angle

EVS offers design choices unlike Porcelain and Glass:
- Wide array of formats and irregular shapes
- Large, seamless expanse up to 400ft
- Lightweight boards

For more information see:
- Egan Versa Presentation Surface Brochure
- A Guide to Presentation Surfaces Brochure
- Egan Versa Card
- EVS Technology Card
- Egan Color and Finish Guide

Above images illustrate the difference in surface glare on leading whiteboard formats.
Egan Platforms and Capabilities

Environmentally Responsible Manufacturing

Egan Visual purchases veneer, hardwoods, MDF and particle board that is harvested from responsibly managed forests as designated by the Forest Stewardship Council (www.fsc.org), and are analyzed for optimum material usage. Our ongoing commitment to environmental protection is based on seven basic fundamentals. These fundamentals are rigidly adhered to and monitored by the company’s Environmental, Health and Safety Committee to gauge their environmental impact.

- Manufacturing process control
- Material selection
- Sustainable material sourcing
- Air quality
- Recyclable opportunities
- Supplier adherence
- Employee well being

Recent improvements include GREENGUARD Certification of our product line. The GREENGUARD certification program assures that products designed for use in indoor spaces meet strict chemical emissions limits, which contribute to the creation of healthier interiors. GREENGUARD certified products are suitable for use in environments where children spend significant periods of time studying, playing or residing.

Egan reduces emissions through the use of low-emission and water-based coatings. These coatings are applied in automated environments that eliminate overspray and minimize waste. A sealed system environment heat cures the finish to eliminate open air dry time. Air quality testing is performed on a regular basis.

Programs reduce waste as well as divert recyclable material to the appropriate recycling sites. Recyclable corrugated paper is primarily used for product shipping. Egan manufacturing facilities are zero waste to landfill.

Direct shipments from Egan’s manufacturing facility are generally skidded and stretch wrapped with corner protection to minimize the amount of packaging material used. Egan recycles extensively, including paper, glass and aluminum.

Egan Visual has been certified to have established, documented, implemented, and maintain an Environmental Management System, which is registered to the ISO14001:2004 standard.

Egan EcoTack™

Egan EcoTack™ is a unique tackable panel that is an environmentally-friendly choice, providing LEED credit support. Standard colors are EganMetallic (EM) and EganBeige (EB). Custom colors are available, please call Customer Service for more information.

Available on select products. 42% recycled content, and 100% recyclable polyester. Class A fire retardant under ASTM E 84. Sound-absorptive with a Nose Reduction Coefficient (NRC) of 0.80.

Egan Fabric Program

Egan has a synergy program with Maharam Fabrics. From a library of thousands of fabrics, Egan factory tests and approves tackable textile designs in three quality grades. See the Egan Color and Finish Guide for grade “A” selections. Grades “B” and “C” are fashion driven and subject to frequent change, please visit www.egan.com for the most current listing. Each fabric piece is 54” wide and ideally suited to Egan manufacturing specifications. The grade level of the fabric determines the upcharge cost. The cost is added to the total cost of the specified product and applicable options.

Fabric Samples
Contact Maharam directly at 1-800-645-3943 or visit www.maharam.com for samples or memos for presentation. For your convenience, digital representations are available online at www.egan.com.

Flammability
Maharam textiles meet all appropriate flammability requirements (further details available, please contact Maharam):
- California Bulletin #117
- Compatible with California Bulletin #133
- Tunnel Test surface ratings
- Class I UFAC

maharam

To place an order please specify:
1. The Maharam fabric number, including color, dye lot (if applicable), name. For example: Maharam Medium Pool 463490-040
2. Based on this information, you can build the Egan product code, including finish and option codes, followed by the Egan Fabric Program textile code as shown below:

CE2 A 6048 MP FL 463490-040

Egan Fabric Program textile code as shown below:

For more information see:
- Egan Fabric Program Card
- Egan Color and Finish Guide

Please see Customers’ Own Material (COM) section below for detailed information regarding special fabric handling. Visit www.egan.com for further details on COM and Egan Fabric Program.
Customer's Own Material (COM)

All Egan Tackable fabric components may be ordered with Egan Tackable Program textiles or with customer-supplied fabrics. Customer’s Own Material (COM) handling is priced as $120 list per order. The cost of textile and delivery are additional costs that are not included in Egan pricing. It is the customer’s responsibility to determine if the fabric is appropriate for the application specified and that it meets applicable codes and regulations.

Egan reserves the right to reject fabrics that, in our opinion, would create unsatisfactory results on the intended application with our normal manufacturing methods.

If it is established that the textile selected will compromise the quality or integrity of Egan products, customers are contacted to discuss these concerns.

Egan does not accept responsibility for unsatisfactory results, overall appearance, fabric defects, flammability, normal durability, color fastness or any other quality issue after installation, beyond normal Egan quality standards.

At Egan Visual, we strive to craft superior results. Visit www.egan.com for further details on COM and Egan Fabric Program.

ADA Compliant and Universal Design

The Americans with Disabilities Act establishes precise guidelines to ensure facility design, and the products used within it are barrier-free. Any product bearing the ADA logo in the Egan catalogue meets this criteria. Products have been designed to accommodate use from a wheelchair, paying close attention to interior clearances and distance to controls or switches.

Custom Stain Wood Finishes

Egan encourages custom stain applications. Egan endeavors to manufacture as consistent a wood finish as possible. For this reason, we have facilities to allow for manufacture of dimensioned moldings and veneer lay-up. Our finishing system is automated and ensures that the proper amount of stain and lacquer is sprayed on each product. However, as wood is a natural product, each log will vary in color and appearance. Egan’s skilled carpenters match doors and components to enhance the natural and variable beauty of real wood.

All veneers are small heart, center book matched and dimensioned moldings and veneer lay-up. Our finishing system is automated and ensures that the proper amount of stain and lacquer is sprayed on each product. However, as wood is a natural product, each log will vary in color and appearance. Egan’s skilled carpenters match doors and components to enhance the natural and variable beauty of real wood.

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Unfinished Wood Products

Unfinished Wood Products may be ordered:

1. Customer/Company Name
2. Contact name, phone number and email address
3. Egan product code, correctly specified
4. Fabric sample - indicate face side and pattern direction
5. Customer purchase order with COM correctly indicated
6. Fabric manufacturer, fabric name, color, code and dye lot
7. Fabric requirements fully specified, including (but not limited to) horizontal/vertical direction, pattern matching, railroading, pattern repeats, reversibility.

Visit www.egan.com for COM Product Yardage Requirements.

8. All COM must be sent prepaid to:
   Egan Visual
   Attention: COM Receiver
   300 Hanlan Road
   Vaughan, ON L4L 3P6 Canada

9. Label instructions securely applied to COM.

Ordering Custom Stain

1. Provide sample species (Oak, Cherry, Mahogany, Maple and Walnut) with stain applied. Where possible please provide details of stain manufacture, product number, and application details so our crafts people can reproduce the custom stain as accurately as possible within Egan's normal manufacturing process.
2. Egan will produce a sample for review.
3. Egan will require signed approvals with PO. Natural variations are to be expected and are not Egan’s responsibility.

Unfinished Wood Products

Unfinished Wood Products may be ordered:

1. By specifying wood species required and
2. By tagging it “Ship to customer unfinished.”

Preparing a product for custom staining requires additional steps to be taken, at no additional cost. Any complaint regarding the quality of a unit must be registered prior to any finish work being performed.

Note: Presentation Cabinets with tackable fabric panel on the inside of each door on any unfinished unit is supplied with paper wrapped around it to protect the fabric from staining during the finishing process. The paper should be carefully removed by cutting around the perimeter with an appropriate blade.

For more information see:

- Egan Color and Finish Guide
Egan Platforms and Capabilities

**Custom Color**

Product categories bearing this badge may be specified in any solid color of your choice. The Custom Color program is limited to color matches that do not have speckles, patterns or any metallic content. Egan uses polymer coatings which may be specified in custom colors. Our color engineers are comfortable with most color specifying tools including Pantone Matching System™ (specify Uncoated and Coated), WilsonArt® solid color, Sherwin Williams, Benjamin Moore, matte-finish laminates samples and customer supplied samples.

Egan will match the color specified as closely as our formulating process allows. Please note that color gloss cannot be matched. There is a standard upcharge unless indicated otherwise. Samples are not provided for approval unless requested, additional charges may apply. Finishes outside of these parameters will be addressed on a sample by sample basis and additional charges may be applicable.

**To Order:**
1. Specify Matching System Type
2. Specify Matching System ID number
3. Where applicable provide appropriate sample
4. Provide Egan product code
5. Number of units ordered

**Custom Color Plus Orders**

Products bearing this badge are finished in an automated environment and have a list price indicated for the application of our Custom Color Program for a quantity of 1–5 pieces. When ordering 6 or more of any of these items, the economies of scale permit us to extend a one-time set-up fee of $550 to the order. On higher volumes the set up charge may be waived.

**GlassWrite colors** can be specified from industry standard fan decks (such as Pantone or RAL), or

**There are five easy ways to choose a color for your GlassWrite products**
2. Specify a color from an industry standard fan deck (RAL or Pantone)
3. Specify from commercial fan decks (Benjamin Moore, Sherwin-Williams, etc.)
4. Order a sample color
5. Supply something that you would like color-matched

**Egan Infinite Palette**

It’s easy to specify the color you want for Egan GlassWrite™ and EganAero™ products. In the Egan Infinite Palette fan deck you will find 1,050 standard, no-upcharge colors. Custom colors are also available – select from the Pantone®, RAL®, or any other industry standard fan decks, or create your own by sending us a color sample to match.

With in-house spectrophotometry, mixing, and deposition, Egan offers industry-leading color matching by matching the paint color to the sample within 1.0 Delta E (dE). A dE of 1.0 is defined by ColorWiki as: “A dE of 1 or less between two colors that are not touching is barely perceptible by the average human observer”. For comparison, “a dE between 3 and 6 is typically considered an acceptable match in commercial reproduction”. A lower dE indicates a better match. Plus, GlassWrite Color boards are manufactured using low iron glass (PPG Starphire®) which adds very little tint, and will not alter the specified color. Likewise, EganAero products use optically clear glass that is sub-1mm also oering minimal tint and no parallax, for superb writing clarity.

Specify Egan to be assured of the finest quality, professional grade glassboard.
Egan Platforms and Capabilities

EganINK™: Custom Letters, Lines and Graphics

EganINK™ gives you the flexibility to make presentation board concepts that really communicate your message, sponsor your brand or coach your team. Visit www.egan.com for more information and ideas. EganINK is $15.00 per square foot $150 minimum based on the actual dimension of the board specified, not the size of the art to be printed. Décor panels are printed in full density color so images look rich and vibrant ($20.00 per square foot $200 minimum). One customer modification on acknowledgement. Additional modifications to customer supplied artwork will be subject to engineering cost of $250. Durability is comparable to ASTM F793 10a Category I Wallcovering (Decorative). EganINK has a limited one (1) year warranty. Porcelain surface is not EganINK compatible. Décor Panels are not a dry-erase product.

Purpose Specific Templates

EganINK is ideal for branded markerboards for healthcare, business, and education. The potential for premium and incentive product opportunities is limited only by your imagination giving you the flexibility to make whiteboard concepts that really communicate your message.

GlassWrite™ plus EganINK

Let the light shine in! Exclusive to Egan Visual the GlassWrite™ collection may be specified with full color continuous tone graphics printed on the interior layer of glass.

Notation guides

Enhance your creativity by including lines or grids. Designs may be considered in two forms: guides and signage.

A Guides are used to assist in drawing or writing neatly. These lines are to assist the user and not expected to be seen by viewers from a distance of more than 10 feet.

B Lines A-D are suitable for guides.

C E is PermaGrid.

TIP: Hold this page at a distance of 10’ - 20’ to understand legibility and size as it relates to your custom EganINK design.

Raster Graphics

A raster graphic contains a grid of individual dots (pixels) of color. Always supply raster images at a minimum of 200 dpi resolution (300 dpi preferred) at 100% reproduction size.

Vector Graphics

A vector graphic contains curves and lines that are described using mathematical equations. Always supply at 100% reproduction size with fonts outlined and no placed raster images below suggested raster specifications.

Typeface Selection

The minimum size and maximum black density recommended for EganINK reproduction is demonstrated in the guide at the right. Your text will appear as shown or larger if desired. Text smaller than shown should be considered unreadable from a distance greater than 10 feet.

For additional technical information on how to supply EganINK files, please download the "Specifier’s Guide" at www.egan.com.

For more information see:
• EganINK Brochure
• Egan Color and Finish Guide
Egan Platforms and Capabilities

Custom Response Program

The Custom Response Program is designed to encourage specialized product development. Our manufacturing systems provide for variations and custom solutions. Working with initial direction from designers and clients, Egan will research and develop solutions that work within the Egan manufacturing process. This makes the program ideal for those clients who require a single run of a substantial number of products and/or where there is an ongoing need. Opportunities for complete product design where volume is available are also encouraged.

Our CAD specialists understand high-quality cabinetry and can quickly evaluate Custom Response Program requests. Contact your local Egan Representative with your product needs. Pricing and delivery is based on individual requirements.

Example #1

Original product: V-Series Mobile
Custom product: Customer’s Own Panel with customer’s slat wall installed 30” from the floor to match desk height.

Example #2

Original product: 202 Mobile Instruction Center
Custom product: University Lecture Command Console 42” wide, with monitor and room control touchscreen and AV racking. A popular variation of the S2IM.

Custom Logo and Graphics Program

Egan will faithfully reproduce your logo, corporate identity or design on specified products.

About Computer-Assisted Engraving

A router bit follows a path supplied by the computer to carve out a design. Ideal for straightforward designs.

How to Estimate Custom Logos

Compare your logo to the samples below and select the version that is the closest representation of your logo.

Note: Artwork must be approved prior to order acceptance.

Logo Program Products

Presentation Cabinets
202 Lecterns
Wood Lecterns
EganSystem Office Cabinets
TecTern S2
Egan SIO

Carved Engraving Design Estimation

Costs are based on time, complexity and number of colors.

To estimate the cost of a carved engraving, follow these steps:

- S2LF List $2,460
- Setup, per order $480
- Engraving $100
- Color Blue (price per color) $90
- Color Red (price per color) $90

Total for the first unit of S2LF with engraved Custom Logo $3,220
Total for the second unit of S2LF with the same engraved Custom Logo $2,740

Note: This is a production line process where multiple unit orders will be more cost efficient. Please contact Customer Service for more information.

Artwork Requirements

Submit vector-based art created in a design program compatible with the import of graphics into AutoCad Software (such as Adobe Illustrator or Corel Draw).

Note: Pasting a pixel (bitmap) image into a vector program is not acceptable. Scanning of original art will be accepted only provided it is of “Camera Ready” quality, and may incur a digitizing cost of $250.
What is the difference between “magnet-compatible” and “NeoMagnet-compatible”?

Magnet holding power is a function of the magnet (e.g. size, type, and strength), the surface to which it will fix (e.g. metal type, and mass), and the distance they are from each other when the magnet is placed.

Egan products that are “magnet-compatible” are described as such because the product’s infill, or a substrate just below the visible infill, offer a high potential for magnetic holding power due to the material type, mass, and distance to the surface of the product. EVS™ Presentation Boards are a good example because there is a high grade steel substrate just below the EVS surface. Therefore, “regular” magnets tend to adhere well (depending on the holding power of the magnet itself).

Egan products that are described as “NeoMagnet-compatible” offer good holding power when a strong magnet is used – for example, a “rare earth”, or neodymium magnet. The Egan NeoMagnet (see Accessories, in this Guide) is a neodymium magnet that has other features to improve its performance.

All products which are “magnet-compatible” are also "NeoMagnet-compatible".

When using products which are described as “NeoMagnet-compatible”, Egan NeoMagnets should be specified for the best experience.

How much will the Egan NeoMagnet hold?

Tests conducted on new 8 1/2” x 11” sheets, 20-lb stock, not stapled or fixed to each other or anything else in any way. Sheets were fixed to the board in portrait orientation, with the magnet applied in the top third of the sheet, near the center. If the magnet did not slide, the sheets were deemed to be held.

<table>
<thead>
<tr>
<th>Product</th>
<th>Pages Held</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimension Stele™ Boxcore™ (DMB)</td>
<td>25</td>
</tr>
<tr>
<td>Aluminum Frame Markerboard - EVS (MER, MES)</td>
<td>20</td>
</tr>
<tr>
<td>Aluminum Frame Markerboard - EganBoard Porcelain (MDMB, MDMS)</td>
<td>15</td>
</tr>
<tr>
<td>GlassWrite™ MAG (DGM)</td>
<td>6</td>
</tr>
<tr>
<td>EganAero™ (EA)</td>
<td>3</td>
</tr>
<tr>
<td>EganAero Hover™ (EAH)</td>
<td>20</td>
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<tr>
<td>EganAero Boxcare (EAB)</td>
<td>20</td>
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<tr>
<td>EganAero Cabinet (CEEAB)</td>
<td>20</td>
</tr>
<tr>
<td>VersaMAG (VM)</td>
<td>7</td>
</tr>
<tr>
<td>VersaPRO MAG (VPM)</td>
<td>11</td>
</tr>
</tbody>
</table>

Are there safety considerations with magnets?

Yes. All magnets have the potential to interfere with electronics.

NeoMagnet warning

Contains small parts. Not for children under 3 years old. Keep magnets away from all electronic equipment or other items that have information stored magnetically. Egan Visual Inc. will not be liable for any damages of any kind related to the use of this product. Keep away from medical devices that may be susceptible to magnetic interference.

Additionally, be aware that magnets can be attracted to each other, with great force. Egan NeoMagnets are housed in machined, anodized aluminum, which provides additional product integrity, however like all magnets they should be used with care by being handled gently.
Egan Presentation Boards

- Egan Dimension Boards
  - Dimension 13
  - Dimension LINXX

- Egan Glass
  - GlassWrite Colors
  - GlassWrite MAG
  - GlassWrite LINXX
  - GlassWrite Envoy

- Boxcore Presentation Boards
  - Boxcore Zones
Egan Presentation Boards

Dimension 13

The newest addition to the Dimension design family, Dimension 13 offers a low profile with a sleek 13mm or ½" depth, providing the ultimate modern, clean aesthetic. Featuring all the benefits of Dimension Stele: Guaranteed-to-clean, projection compatible, and magnet compatible.

<table>
<thead>
<tr>
<th>Code</th>
<th>Dimensions</th>
<th>Price</th>
<th>EganINK</th>
</tr>
</thead>
<tbody>
<tr>
<td>DM13-4836</td>
<td>48&quot;w x 36&quot;h x 1/2&quot;d</td>
<td>$1,040</td>
<td>$180</td>
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<tr>
<td>DM13-4848</td>
<td>48&quot;w x 48&quot;h x 1/2&quot;d</td>
<td>$1,090</td>
<td>$240</td>
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<tr>
<td>DM13-6048</td>
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<td>$1,190</td>
<td>$300</td>
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<td>DM13-7248</td>
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<td>DM13-7748‡</td>
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<td>$385</td>
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<td>$1,520</td>
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<td>DM13-9648</td>
<td>96&quot;w x 48&quot;h x 1/2&quot;d</td>
<td>$1,420</td>
<td>$480</td>
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<tr>
<td>DM13-12048</td>
<td>120&quot;w x 48&quot;h x 1/2&quot;d</td>
<td>$1,890</td>
<td>$600</td>
</tr>
</tbody>
</table>

* Optimized for 16:9 projection aspect ratio
† Optimized for 16:10 projection aspect ratio
‡ Optimized for 4:3 projection aspect ratio

Minimum EganINK upcharge per order is $150
*Custom size above 96" - 120" available as 48" only

What’s in the box:
- Mounting cleats included. Standard mount is Egan Cleat (ACWALMB-XX). Boards mount with 1/4" space between wall and back of board
- Ships with two (2) assorted color Dry-Erase Markers and one (1) EganCloth

Product notes:
- Egan offers a variety of marker trays. Dimension Marker Tray (ACDT) is recommended
Create a massive professional presentation surface with a monolithic, vanishing edge appearance with outstanding functionality; guaranteed-to-clean, projection-capable, and both standard and Egan NeoMagnet-compatible.

Dimension 13 LINXX now uses standard Dimension 13 boards which are cleat-mounted. You can now combine boards of varying heights for a unique visual appearance.

Select any combination of Dimension 13 boards to create your infinite length run. When selecting LINXX option, specify outside left (OL), inside board (IB) or outside right (OR). Dimension 13 LINXX is installed cleat mount with a hover appearance. The presentation surface is linked using a vertical cleat on each board.

**New! OFFSET Installation**

The new Dimension 13 LINXX design gives you the ability to install the individual boards vertically offset for a unique appearance!

**Linking Option**

```
OL  IB  IB  OR
```

Never specify Flush Finish

**Specifying LINXX:**

Outside left (OL), inside board (IB) or outside right (OR) for $70 list upcharge per segment.

**How To Order:**

- **DM13 36 48 OL**
- **DM13 72 48 IB**
- **DM13 36 48 OR**
**GlassWrite™ Colors**

Bring color to your workplace with elegant GlassWrite™ Color presentation glass markerboards. Featuring GlassWrite standard 1/4” (6mm) thick tempered clear glass and polished edges, the Colors collection allows you to specify either one of the standard solid colors, or a solid color of your choice. Egan GlassWrite Colors Markerboards feature low-iron tempered safety glass (Vitro Starphire® and Pilkington OptiWhite®) for high optical clarity, high light transmission, and reduced tint.

Go above and beyond with EganINK™ custom graphics.

### GlassWrite Colors (DG)

<table>
<thead>
<tr>
<th>Code</th>
<th>Dimensions</th>
<th>Cleat Mount Price</th>
<th>Stanchion Mount Price</th>
<th>Captive Stanchions</th>
<th>EganINK</th>
</tr>
</thead>
<tbody>
<tr>
<td>DG2418</td>
<td>24”w x 18”h</td>
<td>$420</td>
<td>$460</td>
<td>4</td>
<td>$50</td>
</tr>
<tr>
<td>DG3624</td>
<td>36”w x 24”h</td>
<td>$530</td>
<td>$570</td>
<td>4</td>
<td>$90</td>
</tr>
<tr>
<td>DG3630</td>
<td>36”w x 30”h</td>
<td>$640</td>
<td>$680</td>
<td>4</td>
<td>$115</td>
</tr>
<tr>
<td>DG4836</td>
<td>48”w x 36”h</td>
<td>$1,070</td>
<td>$1,190</td>
<td>4</td>
<td>$180</td>
</tr>
<tr>
<td>DG4848</td>
<td>48”w x 48”h</td>
<td>$1,390</td>
<td>$1,530</td>
<td>4</td>
<td>$240</td>
</tr>
<tr>
<td>DG6048</td>
<td>60”w x 48”h</td>
<td>$1,510</td>
<td>$1,630</td>
<td>6</td>
<td>$300</td>
</tr>
<tr>
<td>DG7248</td>
<td>72”w x 48”h</td>
<td>$1,910</td>
<td>$1,940</td>
<td>6</td>
<td>$360</td>
</tr>
<tr>
<td>DG9648</td>
<td>96”w x 48”h</td>
<td>$2,240</td>
<td>$2,340</td>
<td>6</td>
<td>$480</td>
</tr>
<tr>
<td>DG12048</td>
<td>120”w x 48”h</td>
<td>$2,890</td>
<td>$2,970</td>
<td>8</td>
<td>$600</td>
</tr>
<tr>
<td>DG10860</td>
<td>108”w x 60”h</td>
<td>$3,150</td>
<td>$3,270</td>
<td>10</td>
<td>$675</td>
</tr>
</tbody>
</table>

1 Minimum EganINK upcharge per order is $150

### Mount Options

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>Captive Stanchion</td>
</tr>
<tr>
<td>C</td>
<td>Cleat</td>
</tr>
</tbody>
</table>

### Infinite Color Palette

1,050 standard colors are available at no additional charge on all Egan GlassWrite and EganAero products. Call Customer Service to inquire.

### How To Order:

**DG 72 48 P WH I**

Custom Sizes:
Contact Egan Customer Service for pricing: 1-800-263-2387

### What’s in the box:

- Ships with two (2) assorted color Dry-Erase Markers, one (1) EganCloth
- Includes specified mounting option

### Product notes:

- Guaranteed-to-clean
- Egan offers a variety of marker trays. Dimension Marker Tray (ACDT) recommended
- Edge Stanchions available on special quotations
- Once installed, stanchion mount overall product depth is 1 1/2”
- Reduced lead time may be available. Call customer service
GlassWrite™ MAG

GlassWrite™ Markerboards are 5/32" (4mm) thick tempered glass, bonded to steel. These dry-erase guaranteed-to-clean markerboards are available in standard back-painted white or optional custom color to match the style of your collaboration environment. In addition, the GlassWrite MAG Markerboard is Egan NeoMagnet compatible. Egan GlassWrite MAG Markerboards feature low-iron tempered safety glass (Vitro Starphire® and Pilkington OptiWhite®) for high optical clarity, high light transmission, and reduced tint.

<table>
<thead>
<tr>
<th>Code</th>
<th>Dimensions</th>
<th>Price</th>
<th>EganINK</th>
</tr>
</thead>
<tbody>
<tr>
<td>DGM2418</td>
<td>24&quot;w x 18&quot;h</td>
<td>$680</td>
<td>$50</td>
</tr>
<tr>
<td>DGM3624</td>
<td>36&quot;w x 24&quot;h</td>
<td>$890</td>
<td>$90</td>
</tr>
<tr>
<td>DGM3630</td>
<td>36&quot;w x 30&quot;h</td>
<td>$1,160</td>
<td>$115</td>
</tr>
<tr>
<td>DGM4836</td>
<td>48&quot;w x 36&quot;h</td>
<td>$1,520</td>
<td>$180</td>
</tr>
<tr>
<td>DGM4848</td>
<td>48&quot;w x 48&quot;h</td>
<td>$1,980</td>
<td>$240</td>
</tr>
<tr>
<td>DGM6048</td>
<td>60&quot;w x 48&quot;h</td>
<td>$2,250</td>
<td>$300</td>
</tr>
<tr>
<td>DGM7248</td>
<td>72&quot;w x 48&quot;h</td>
<td>$2,580</td>
<td>$360</td>
</tr>
<tr>
<td>DGM9648</td>
<td>96&quot;w x 48&quot;h</td>
<td>$3,110</td>
<td>$480</td>
</tr>
<tr>
<td>DGM12048</td>
<td>120&quot;w x 48&quot;h</td>
<td>$3,990</td>
<td>$600</td>
</tr>
<tr>
<td>DGM10860</td>
<td>108&quot;w x 60&quot;h</td>
<td>$4,280</td>
<td>$750</td>
</tr>
</tbody>
</table>

1 Minimum EganINK upcharge per order is $150

Mount Options

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>C</td>
<td>Cleat</td>
</tr>
</tbody>
</table>

Infinite Color Palette

1,050 standard colors are available at no additional charge on all Egan GlassWrite and EganAero products. Call Customer Service to inquire.

How To Order:

DGM 72 48 C WH I

What’s in the box:

- Ships with two (2) assorted color Dry-Erase Markers, one (1) EganCloth, and two (2) Egan NeoMagnets
- Mounting cleats included for wall mount installation. Egan Standard Mount Bracket (ACWALMB)

Product notes:

- Guaranteed to clean
- Egan offers a variety of marker trays
- EganCloth Caddy (EVCCG12-EM) recommended
- Reduced lead time may be available. Call customer service

Custom Sizes:
Contact Egan Customer Service for pricing: 1-800-263-2387

1 Parcel Service items (△) ship ‘Freight Included’. Instant Ship products are identified by combining codes indicated in RED.
Create a massive professional presentation surface with outstanding functionality; guaranteed-to-clean, EganINK compatible and Egan NeoMagnet-compatible. GlassWrite LINXX now uses standard GlassWrite boards, which are cleat-mounted.

Select a combination of GlassWrite boards to create your infinite length run. GlassWrite LINXX is installed cleat mount with a hover appearance. The presentation surface is linked using a vertical ABS black plastic extrusion.

GlassWrite Colors (DG) or GlassWrite MAG (DGM) is available for boards specified for GlassWrite LINXX. Code: ACDGLINK-KIT.

Standard Sizes: 48, 60, 72, 96, and 120.” Specify 2 each 60” length for 120”high boards.

How To Order:

Specifying LINXX:
2 each ACDGLINK-KIT 48” required.
List charge of $40 per link.

DG 36 48
DG 72 48
DG 36 48

Parcel Service items (P) ship ‘Freight Included’.
Instant Ship products are identified by combining codes indicated in RED.
GlassWrite Envoy

A display and presentation board providing practical patient, guest or signage solution. GlassWrite Envoy is designed for continued and dynamic use with its dry-erase, guaranteed-to-clean, crystal clear glass covering. Leverage artwork, charts, images and information in lightweight boards, which can be easily switched without the use of tools. To change your artwork, simply slide your boards under the GlassWrite surface.

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>Captive Stanchion Mount (SP)</th>
<th>Cleat Mount (C)</th>
<th>Decor Insert</th>
<th>Optional EganINK on top/bottom (3&quot; border) for cleat mount only</th>
</tr>
</thead>
<tbody>
<tr>
<td>24&quot;w x 36&quot;h (Standard Poster)</td>
<td>$540</td>
<td>$620</td>
<td>$160</td>
<td>$90</td>
</tr>
<tr>
<td>27&quot;w x 40&quot;h (Movie Poster)</td>
<td>$630</td>
<td>$720</td>
<td>$200</td>
<td>$115</td>
</tr>
<tr>
<td>36&quot;w x 48&quot;h</td>
<td>$1,310</td>
<td>$1,490</td>
<td>$300</td>
<td>$180</td>
</tr>
<tr>
<td>40&quot;w x 60&quot;h (Bus Stop Poster)</td>
<td>$1,510</td>
<td>$1,730</td>
<td>$430</td>
<td>$250</td>
</tr>
</tbody>
</table>

Mount Options

- Code SP: Captive Stanchion Mount
- Code C: Cleat Mount

How To Order:

```
DGE 24 36 C
```

What’s in the box:

- Ships with two (2) assorted color Dry-Erase Markers and one (1) EganCloth
- P ships with captive stanchion mounts
- C ships with mounting cleats

Product notes:

- Optional Decor Insert, printed one side

Parcel Service items (¶) ship ‘Freight Included’. Instant Ship products are identified by combining codes indicated in RED.
**Boxcore Zones**

Egan’s highest performance presentation board yet, Boxcore Zones allows for a plethora of uses: tack, write, think, post, organize and inspire. Specify multiple infills to make your board a more dynamic and functional tool with dry-erase EVS, GlassWrite and tackable fabric. You can also add color, graphics, imagery or organizational charts with our high-quality printing: EganINK. Zones has a slight reveal of only a 1/8” between each infill zone. Frame is 1 1/8” (29mm) deep and can be specified in standard White (WH) or optional Clear Anodized (CA) Aluminum. A truly diverse presentation board, Boxcore Zones is built to inspire.

### Dimensions

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>GlassWrite MAG</th>
<th>Tack</th>
<th>EVS</th>
<th>EganINK</th>
</tr>
</thead>
<tbody>
<tr>
<td>DMBZ1824</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DMBZ2436</td>
<td></td>
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<td></td>
<td></td>
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<tr>
<td>DMBZ4832</td>
<td></td>
<td></td>
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<tr>
<td>DMBZ4836</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>DMBZ4848</td>
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<tr>
<td>DMBZ6048</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>DMBZ6448</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DMBZ7248</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DMBZ7748</td>
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<td></td>
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<tr>
<td>DMBZ9648</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Spot Quotation. Please contact Customer Service.

### Surface

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>E</td>
<td>EVS</td>
</tr>
<tr>
<td>G</td>
<td>GlassWrite MAG</td>
</tr>
<tr>
<td>T</td>
<td>Tackable Fabric</td>
</tr>
</tbody>
</table>

### Frame Color

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>WH</td>
<td>White</td>
<td>$0</td>
</tr>
<tr>
<td>CA</td>
<td>Clear Anodized</td>
<td>$0</td>
</tr>
</tbody>
</table>

**Custom Color Frame:**
Set-up color $145. Additional cost per each item $60

### How To Order:

Call Customer Service at 1-800-263-2387 to share your specifications.

**What’s in the box:**

- Ships with two (2) assorted color Dry-Erase Markers and one (1) EganCloth and two (2) Egan NeoMagnets with GlassWrite infill.
- Mounting cleats included with flush wall mount installation.

**Product notes:**

- Products featuring Egan Boxcore Technology are always rectilinear in shape.
- A slight margin reveal of approximately 1/32” will appear at the edges of the frame. Egan offers a variety of marker trays. Full length Dimension Marker Tray (ACDT) is recommended.
- Linked configuration not available.
Commercial Terms

Overall

Egan Visual Standard Terms & Conditions are subject to change without notice. See www.egan.com for currently prevailing terms. All specifications, pricing, and other information is believed to be accurate at the time of publication (E&OE) but is subject to change without notice. Prices herein are valid in the United States only and are stated in USD. Possession of this document does not constitute an offer to sell.

Cancellations

Orders are considered binding on the Buyer and on Egan, subject to the ICC Force Majeure Clause 2003 or the ICC Hardship Clause 2003. If the Buyer wishes to cancel an order, the decision to accept cancellation lies with Egan and will be governed by its ability at any time. A penalty or service fee may be imposed at the discretion of Egan. Once production has begun, neither standard or custom orders are eligible for change or cancellation.

Change Orders

The Egan Visual ‘Order Acknowledgment’ is final and binding and any subsequent change is subject to approval at the sole discretion of Egan. Egan Visual reserves the right to increase the acknowledged price, if such a change warrants any extra charge.

Defects and Shortages

All claims must be reported within the first thirty (30) days after delivery of goods. Egan Visual assumes no responsibility for misuse or abuse.

Returns

Merchandise may not be returned without the prior written consent of Egan Visual. If returned within thirty (30) days, and by agreement, a restocking and repacking charge will be deducted from the credit note in addition to any expense for reconditioning that may be necessary. Return transportation must be prepaid (DDP Buffalo, NY or DDP Vaughan, ON), packed in the original packaging.

Financial Terms

Financial Terms

Terms are “prepayment with order” unless otherwise pre-approved, in writing, in advance, by Egan Visual. For such accounts, orders are subject to limit or withdrawal of credit at any time. The approved voucher will be invoiced for the goods as they are shipped and payment is due thirty (30) days from the date of invoice. Late penalties will be charged on overdue invoices. Invoices are payable in USD funds and do not include taxes or installation. All orders accepted are subject to prices prevailing at time of Order Acknowledgement.

Quotations

Quotes issued by Egan Visual are valid for ninety (90) days and are for the products and terms specified therein.

Order Acceptance

Orders are binding only upon acceptance by the executive office of Egan Visual which is confirmed by issuance of an Egan Order Acknowledgement. Orders accepted by Egan Visual shall be subject to the Terms and Conditions set forth in this Acknowledgement and subsequent Invoice, notwithstanding any variance in terms and conditions set forth in the buyer’s order forms. Minimum order value is $100.00 list. Egan Visual appreciates your order and will endeavor to fulfill it as agreed.

Taxes

Sales Tax, Use Tax, or other State, Provincial, or Federal taxes will be added to the invoice as applicable, and are the responsibility of the Buyer. Buyers claiming exemption (e.g. purchasing for resale) must supply the appropriate tax exemption form with their order. In jurisdictions where Egan Visual is not registered to collect tax, it is the sole responsibility of the Buyer to determine what, if any tax is applicable to the sale and to remit same to the appropriate tax authority.

Product Terms

Specification Changes

Specifications published are nominal and believed to be accurate at the time of publication. The right to affect, change, or discontinue models at any time without prior notice remains the right of Egan Visual. This right to change applies to catalog contents, price lists, fabric or finishes, as well as details and dimensions.

Warranty

Each product carries a limited, “Return to Factory” warranty. See the full “Standard Warranty” in the Price & Specification Guide or at www.egan.com

Logistics Terms

Freight Terms

Orders are shipped FOB Buffalo, NY (INCOTERMS 2010). Freight is prepaid and added to the buyer’s Invoice. The responsibility of Egan Visual ceases when it turns the shipment over to the carrier.

Free Freight Program

Egan offers a program under which freight may be prepaid in full or subsidized by Egan. See “Freight Program” for current details.

Drop Shipments

Drop Shipments can be arranged. Egan does not apply a fee but Accessorial Charges may apply. Contact Customer Service.

Accessorial Charges

Accessorial Charges will be invoiced at cost and pre-quoted on request. This includes but is not limited to: deliver to limited access site (mines, prisons, military, schools, and hospitals), blanket wrapped, inside deliveries, special charges for high density urban areas, will calls, ‘call before’ requirements and special delivery or inside delivery beyond dock-to-dock delivery

Packing and Crating Charges

All products are shipped via common carrier, and are normally shipped one unit per cardboard container. Packaging charges are included in the price.

Carrier Selection

In absence of the buyer arranging transport, Egan Visual reserves the right to ship by what is in its opinion the best method.

Transportation Delay

Egan Visual is not responsible for delay or failure to fulfill an order due to Acts of God, Hardship, or Force Majeure, including but not limited to reasons stated in the standard ICC Force Majeure Clause section 3.

Storage

If Buyer cannot accept delivery on the shipping date stated on the Order Acknowledgement, Egan Visual reserves the right to arrange storage at the Buyer’s risk and expense.

Freight Damage

All goods are shipped FOB Egan Visual, however, in the event of freight damage we can assist your receiver with the claim. The legal responsibility of Egan Visual ceases when it turns the shipment over to a common carrier. The buyer has the sole obligation of seeking recourse against the carrier. All freight is given to the carrier and signed for at the presence of the carrier and note the condition in which they are received. Freight claims should be filed with the carrier.

Follow these procedures immediately upon receipt of shipment:

1. You must inspect the freight at the time of delivery and note all damages on the Bill of Lading and Delivery Receipt (POD). If there is obvious and severe damage, receiver has a right to refuse delivery. Receiver also has a duty to mitigate the loss. For example, you should only refuse affected product.
2. Upon discovery of the damages, the receiver must immediately report the damages to the carrier, asking for immediate inspection and an inspection report.
3. The notification of damages must be followed up in writing by fax or e-mail.
4. Unpack and inspect. Check your contents within three (3) business days. If the shipment was delivered without noted damage but has CONCEALED DAMAGE, receiver typically has a very limited time to report it to the carrier and request a ‘concealed damage inspection’.
5. Tag and keep any packaging in which damaged goods are received in its original condition.
6. Contact Egan Customer Service to initiate a Support Case and make arrangements for replacement product.
Egan Standard Warranty

What is Covered
This Standard Warranty applies to new products purchased from an authorized Egan Visual (“Egan”) dealer or reseller. Egan Visual warrants that the products substantially conform to the specifications published by Egan at the time of manufacture of the product, and that the product is free from material defects in materials and workmanship, under normal and reasonable operating conditions, for the warranty term as defined below. No other warranties or representations, express or implied, other than contained herein shall apply or be honored by Egan Visual.

Who is Covered
The “End User” holds this Standard Warranty. The End User is the first party to purchase the new and unused product from an authorized Egan reseller. This Standard Warranty is not transferable to other parties.

What is Not Covered
EGAN VISUAL MAKES NO IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED BY EGAN VISUAL. The warranty as stated in this document is the complete and only warranty upon this product. This Warranty specifically excludes:

- Products that are not purchased by the End User from an authorized reseller
- Products that have been used other than according to the instructions
- Products that have been damaged due to the connection of other equipment
- Products that have not been installed and/or maintained as per the instructions
- Products that have been damaged
- Products that have been modified
- Peripheral products in the package such as brackets and fittings, which are “as is”
- Products and services that are not provided by Egan, including installation, de-installation, and shipping
- Variations in surface materials (e.g. grains, patterns, textures), color variation and colorfastness
- Non-Egan-branded products or components which may be purchased from Egan, which are subject to that manufacturer’s own warranty.

IMPORTANT: READ AND UNDERSTAND ALL INSTALLATION, USE, AND MAINTENANCE INSTRUCTIONS THAT YOU HAVE RECEIVED WITH YOUR NEW EGAN VISUAL PRODUCT. Failure to do so will void all warranty. Before attempting to deviate from our instructions in any way please contact Egan Visual beforehand. If in doubt as to how to install any of our products please contact the Egan Visual dealer you purchased the product from or contact our Customer Service department immediately for help.

Installation is not covered. Egan Visual products are designed to be installation-ready, however installation and the installation environment are out of the control of Egan and therefore installation is not warranted by Egan in any circumstance. Egan offers dealers and professional installers free installation support via 1-800-263-2387.

Conditions after leaving our facility are always beyond the control of Egan Visual. As noted above, damage is not covered. This includes but is not limited to damage from use of non-approved detergents, abrasives or other harsh cleaning agents, poor installation, misuse, abuse, neglect, or failure to maintain the product properly. Always be sure to test a cleaning product in an inconspicuous area before cleaning any surface, coating, or finish. For best results on presentation surfaces, always use quality alcohol-based markers; Egan-supplied markers and cloths are recommended. If marker suitability is in question, please call our Customer Service before using the product for the first time. This warranty does not cover damage to writing surface resulting from negligence, abuse or accidents, such as burns, cuts, scratches, scuffs, kinks, or indentations.

Warranty Term
Your new Egan Visual product has been well-designed and built for many years of enjoyment. All Egan Visual products carry a warranty term of five (5) years from the date of purchase unless otherwise stated here:

Extended Warranty Term
An extended warranty term may be available for purchase. Please call to inquire.

Consequential or Incidental Damages
EGAN VISUAL WILL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. Any loss, expense, or damage incurred in replacing any suspected defective Egan Visual product will not be reimbursed. The warranty of this product is limited to the replacement or repair of the Egan Visual product itself. Under no circumstances will Egan Visual be responsible for incidental damages, repairs, labor or other costs incurred in removal or return of suspected defective Egan Visual product.

How to make a Warranty Claim
While the product is still in its original installed state, contact Customer Service to open a case for your product and to have the claim evaluated. If a written Return Authorization has been issued by Egan Visual, the product may be uninstalled and shipped. Shipment that arrive without a valid Return Authorization will not be accepted.

Warranty Point
This warranty is a “Return to Factory” or “RTF” Warranty. To exercise this warranty, the product must be shipped to Egan DDP Buffalo, NY (INCOTERMS 2010) or DDP Vaughan, ON (INCOTERMS 2010) at the discretion of Egan Visual. Replacement product is made available FOB Buffalo, NY or EXW Vaughan, ON.

Processing of a Warranty Claim
Your product will be evaluated within a reasonable period of time and at the sole option of Egan Visual and if the claim is approved by Egan it will be repaired, or replaced with refurbished or new product. In the event that the model has been discontinued and warranty stocks have been depleted, Egan, may, at its sole option, replace the Product with a different model with comparable or better performance characteristics. At the
Egan Visual strives to offer quality products at a great price. We value your decision to place your orders with us. In order to promptly acknowledge your orders we need you to supply sufficient and correct information. Please review the guide below.

### Sample Purchase Order

| Order Date: |  |
| Purchase Order #: |  |
| Vendor: EGAN VISUAL, 300 HANLAN RD., WOODBRIDGE, ON, L4L 3P6 |  |
| Billing: (Company Name) (Address) (City, State, ZIP) |  |
| Delivery: (Company Name) (Address) (City, State, ZIP) (F.I.N.) |  |
| Egan Acct. #: |  |
| Egan Acct. Payment Terms: |  |

**Correct Product Information:**
- (Quantity, Item code, Option code, Mounting Option code as applicable)
- (Product description including wood species, color or fabric numbers as applicable)

**Maharam Tackable Fabric:**
- (Fabric grade [A, B, C], Style #, Name, Color, Description, Upcharge)
- (Provide matching system type)
- (Supply sample with purchase order. Include stain manufacturer, stain number or name and base of species)

**Custom Colors:**
- (Provide complete)
- (Fabric description including wood species, color or fabric numbers as applicable)

**Customer’s Own Material:**
- (Fabric manufacturer, fabric name, color, code and dye lot, fabric requirements fully specified)
- (Specified as per Price and Specification Guide)
- (Appropriate electronic artwork, specific color details)

**VersaJot Electronic File:**
- (Specified as per Price and Specification Guide)

**Custom Logo:**
- (Appropriate electronic artwork, specific color details)

**Accurate Unit Price + Extended Price + Total Price**

| Discount Taken: | Delivery Date: |
| Signature: |  |

**Double-Check...**
Price and discount structure must be correct to ensure immediate processing of your order.

**Email confirmations...**
Enter buyer’s contact name and contact email address.

**Complete P.O. must include...**
- P.O. number
- Billing address
- Delivery address
- Note: A P.O. Box cannot be accepted as a delivery address.

**Don’t forget...**
- F.I.N. for USA delivery addresses only.

**Do you have...**
Correct and complete product information, including special colors, stains, and fabric options.

Note: Look for “How To Order This Product” at the bottom of each page.

**Include...**
Egan quote reference if applicable.

**Remember...**
Let us know when you need your order and if we can deliver before your expected delivery date.

Email Customer Service at orders@egan.com to order product.
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